

#### **4. Position: IT Technical Support (4)**

##### **Technical Support Responsibilities:**

- Monitors and maintains the company computer systems.
- Identifying hardware and software solutions.
- Troubleshooting technical issues.
- Diagnosing and repairing faults.
- Resolving network issues.
- Installing and configuring hardware and software.
- Speaking to customers to quickly get to the root of their problem.
- Supporting the roll-out of new applications.
- Testing and evaluating new technologies.

##### **Job Requirements:**

- Degree in computer science or information technology.
- Prior experience in tech support, desktop support, or a similar role.
- Proficiency in Windows OS.
- Experience with remote desktop applications and help desk software.
- Attention to detail and good problem-solving skills.
- Excellent interpersonal skills.
- Good written and verbal communication.

##### **Salary**

One of the biggest factors that can influence your salary is your level of experience. In general, the more years you spend working as a data analyst, the more you can expect to earn.

Full Package as: From: 1700\$                      To: 2200\$